# Pharmacy IVR Prompts

[Prompts List](#_Toc102558774)

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**Description:** List of common pharmacy IVR prompts.

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| Prompts List |

When making an outbound call, use the below prompts to quickly reach the pharmacy.

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| **Pharmacies** | **Prompts** |
| **With Most Voice Prompts Try to Say “Pharmacy”** | |
| **Bi Mart** | **Voice Prompts** |
| **Costco** | **0** |
| **CVS Pharmacy** | **Press 2 with Voice Prompts** |
| **CVS within Targets** | **0 repeated & Voice Prompts** |
| **Discount Drug Mart** | **1, then 0** |
| **Fry’s** | **0 repeated** |
| **Giant** | **0 repeated** |
| **Giant Eagle** | **0** |
| **Harmon’s** | **0** |
| **HEB** | **0 repeated** |
| **HY-VEE** | **0** |
| **Kroger** | **0 (zero) twice** |
| **Long’s** | **1 repeated & Voice Prompts** |
| **Meijer** | **0** |
| **Publix** | **0** |
| **Rite Aid** | **0, then 1** |
| **Safeway** | **4** |
| **Sam’s Club** | **0** |
| **Shoprite** | **2 , then 0** |
| **Stop & Shop** | **0 repeated** |
| **Walgreens** | **Voice Prompts**  **7, 1, 1**  **Note:** Not all Walgreens allow the use of (7, 1, 1) to bypass the automated menu. |
| **Walmart** | **2 then 0** |
| **Wegman’s** | **8** |
| **Winn-Dixie** | **0 repeated** |

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| Related Documents |

[Customer Care Abbreviations, Definitions and Terms Index (017428)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

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